

Reduce Equipment Downtime and Increase Member Satisfaction

CARING FOR YOUR INVESTMENT

Reduce your equipment downtime and prevent major repairs before they happen with the Preventive Maintenance (PM) Program from Matrix.

As your **Total Solution Partner**, we'll provide a smart, consistent regimen designed to keep all your Matrix equipment looking and performing like new while extending equipment life and protecting your investment.

START PROTECTING YOUR INVESTMENT TODAY

Contact your Matrix Representative or email **pm@matrixfitness.com** for more details. We will begin tailoring your maintenance program right away!

MATRIX

PREVENTIVE MAINTENANCE PROGRAM

BASIC PREVENTIVE MAINTENANCE PLAN

Basic plans include:

- Surface cleaning
- Test for smooth and quiet operations
- Test HR, earphones and Bluetooth
- Identify needed repairs
- Tighten external bolts as needed

TREADMILLS

- Tighten and align running belt
- Clean under unit

ASCENTS / ELLIPTICALS

- Clean under foot pedal cushions

CLIMBMILLS

- Empty sweat tray
- Clean and test IR sensor

STRENGTH

- Lubricate guide rods
- Test rep counter (if applicable)

GROUP TRAINING

- Clean and lubricate brake pads (if applicable)

FULL SERVICE MAINTENANCE PLAN:

Everything included in the basic plan plus:

- Remove and clean under motor cover
- Clean and lubricate incline motor screw
- Remove and clean rollers if needed
- Record friction of deck and belt
- Fully test features of connected consoles
- Ensure unit is recorded in Asset Management (if applicable)

TREADMILLS

- Inspect running deck and test amp draw
- Inspect and clean deck shocks

ASCENTS / ELLIPTICALS

- Lubricate elevation motor screw

CLIMBMILLS

- Remove and clean shroud over LCB area
- Clean and lubricate chains if necessary
- Clean stairs

BIKES

- Test belts and resistance

STRENGTH

- Clean and lubricate Tyrod bearings
- Clean and lubricate seat adjustment handles

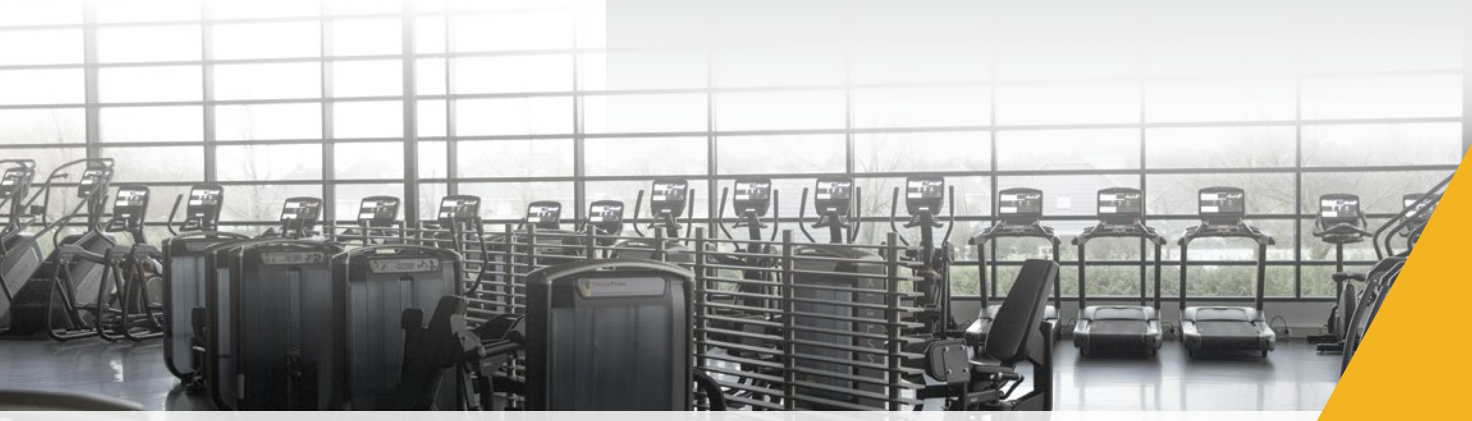
GROUP TRAINING

- Clean and lubricate slides and posts
- Clean and lubricate chains (Krankcycle)
- Test and tighten belts
- Check pedal and crank torque

Recommended PM plan includes the following maintenance schedule:

Year 1: Four visits

Year 2 & 3: Bi-annual



The Matrix Preventive Maintenance Program is not a substitute for routine cleaning and periodic adjustments by your staff. Your staff should still follow the cleaning and adjustment procedures as outlined in the Matrix Cardio and Strength Preventive Maintenance documents. If you have any questions, call Matrix Technical Support (866-693-4863), Monday-Friday, 8-5 CST.